



COMPANY POLICY

COR.TEM Spa's aim is to supply products and services that meet the customers' requirements, pursuing both the Company's profit and the environmental protection.

Based on the above, Cortem management commits itself to promote and lead all the activities related to its Company Management System, in conformity with the prescriptions of the regulations UNI EN ISO 9001:2000 e UNI EN ISO 14001:2004; furthermore, the same defines the Company Policy, pursuing the following targets:

- To spread the Company Policy and values, so that all the employees can easily and clearly refer to them;
- To meet the customers' requirements and satisfy them with both its service and its products;
- To improve the environmental performances, reducing the polluting emissions in air and water, reducing the waste production and promoting the waste disposal and recycling;
- To qualify its suppliers favoring those who can prove to care for the environment and who implemented an environmental policy;
- To keep itself up to date about the laws obligations the Company is subject to;
- To fulfill the laws obligations related to any new investments and technical changes;
- To respect the market standard and the customers' requirements;
- To monitor and follow the market development;
- To adapt the production process and the facilities to the rules evolving and to the market's requirement.

To pursue the above aims, we take the responsibility to promote, develop and maintain a Company Management System valid through the years and for all the Company levels and we commit ourselves:

- To authorize the Management Representative to make sure that the Company Management System processes are well known, applied and constantly kept up to date;
- To promote through the Quality and Environment Manager the continuous updating and spreading of the system documents;
- To stimulate the responsibility and professionalism of the employees at any level, through an adequate vocational training program;
- To enforce the contractual prescriptions and the related requisites by all the Company Offices, in accordance with the Company Management System.

The adoption of the Supplemented Manual Quality and Environment is the main means to spread to all levels of the Company the principles, rules and procedures for a sound business management.

Villesse 05/09/2005

La Direzione Generale